

MEDICAL CLAIMS



Claim Form

Mac users should open the claim form in Adobe Reader in order to get the full functionality.

Personal data of policyholder											
First name(s)											Sex (M/F)
Family name(s)											
Date of birth (day/month/year)						Policy number					
Address											
City						Postal Code					
State											
Country											
Telephone											
Mobile phone											
Fax											
E-mail											
Information about the trip											
Purpose of the trip	<input type="radio"/> Leisure <input type="radio"/> Business <input type="radio"/> Combined										
Travel destination											
Please attach a copy of the travel documentation if the claim is submitted for Annual Travel											
Travel period											
From (date/month/year)						To (date/month/year)					
Information regarding the claim											
The claim relates to	<input type="radio"/> Illness <input type="radio"/> Injury/accident <input type="radio"/> Dental <input type="radio"/> Other										
Where and when did the incident occur?											
Country											
Date (day/month/year)											
Where you hospitalized?	<input type="radio"/> Yes <input type="radio"/> No How many days? <input type="text"/>										
Describe the course of the illness/injury/accident (including date of first symptoms) (In case of an accident a police report may be requested)											
Describe the symptoms (including date of first symptoms) (If you have a medical report from treating doctor please attach to claim)											
Have you previously had similar symptoms? <input type="radio"/> Yes <input type="radio"/> No											
If yes, when? <input type="text"/>											
Describe the symptoms:											

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Details of your doctor in your country of permanent residence	
Name of doctor	
Address	
Address	
City	Postal Code
Country	
Telephone	
Fax	
E-mail	

Authorisation to obtain medical information
I hereby give Bupa Denmark, filial af Bupa Insurance Limited, England, permission to seek and exchange any information from treating doctors and hospitals concerning my/our state of health as the Company deems necessary: <input type="radio"/> Yes <input type="radio"/> No

Other insurance	
Do you have another insurance with Bupa Insurance Limited? <input type="radio"/> Yes <input type="radio"/> No	
If yes, please indicate policy number	
Do you have medical insurance cover with another insurance company or with a credit card provider? <input type="radio"/> Yes <input type="radio"/> No	
Name of insurance Company or credit card provider	
Address	
City	Postal Code
Country	
Policy number	
Has the claim been reported under other cover? <input type="radio"/> Yes <input type="radio"/> No	
If no, please state why:	

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Payment method	
The amount should be reimbursed to: <input type="radio"/> Policyholder <input type="radio"/> Provider <input type="radio"/> Other	
Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Country	<input type="text"/>
Postal Code	<input type="text"/>
<i>If no choice of reimbursement method has been made, Bupa Global Travel will send a cheque. Your choice of reimbursement method cannot be changed after the claim has been processed.</i>	
The amount should be reimbursed in the following currency <input type="radio"/> USD <input type="radio"/> CHF <input type="radio"/> EUR <input type="radio"/> GBP	
If you wish transfer of reimbursement to a credit card, please <u>do not</u> use this claim form. For security reasons go to http://global.ihl.com/Claims+picker.aspx and submit a claim online.	
<input type="radio"/> Please transfer reimbursement to the following account	
Name of bank	<input type="text"/>
Address	<input type="text"/>
BIC / S.W.I.F.T. Code / ABA number	<input type="text"/>
IBAN	<input type="text"/>
Account no.	<input type="text"/>
Account holder	<input type="text"/>
<input type="radio"/> Please send a cheque to the following address if different from page 1	
Payee	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Country	<input type="text"/>
Postal Code	<input type="text"/>

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Please attach following documentation

- Original report from police/doctor/dentist/hospital/emergency room
- All invoices and corresponding receipts
- Copy of air ticket/boarding card or travel certificate with information about the date of departure
- Prescriptions of any medication, you are claiming for

Please submit this claim form along with the attached documentation to: traveleclaim@ihl.com

If you prefer post, please print the form and send it along with the attached documentation to the address below

Bupa Global Travel ◦ Travel Sales ◦ Palaegade 8 ◦ DK-1261 Copenhagen K ◦ Denmark ◦ Tel: +45 70 20 70 48 ◦ Fax: +45 33 32 25 60 ◦ Email: travel@ihl-bupa.com ◦ www.ihl.com
Bupa Global Assistance ◦ Tel: +45 70 23 24 61 ◦ Email: emergency@ihl-bupa.com

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